

Importing Results from Antech

For Antech, first you will need to set up an account with Zoasis East (800-872-1001) or West (800-745-4725). Your Antech representative should be able to tell you which branch you should contact. Make sure that they enable your account to "Import Results". Once your account is activated follow the instructions below.

How to send out a lab request

- 1. Invoice an item that is classified as a laboratory item, either from the invoice, or from the patient file.
- 2. Highlight (click on) the line item on the invoice or the patient file.
- 3. On the invoice, select the Invoice Details tab and choose Laboratory from the bottom corner of the screen. [From the patient file, double click on the item or choose Edit from the control panel, and choose Laboratory from the invoice item dialog box.] A dialog box titled "Laboratory Result" appears (see the table below for information about fields on the dialog box). 1
- 4. In the "Laboratory" field select the lab to which the specimen is being sent.
- 5. Select **Receive/Enter Results** on the dialog box. A dialog box titled "Lab Acquisition Mode" appears.
- 6. Select the third choice on the dialog box, which states "Acquire from external source and receive results to Pending list when complete." A number will appear in the "Result ID" field.
- 7. Write the result ID number in the "Chart Number" field on the lab form to be sent with the specimen. The result ID number is the key interface between VIA and the outside lab. It is needed to directly match a request with the completed lab results.
- 8. Select **Close** on the "Lab Acquisition Mode" dialog box.
- 9. Choose **OK** to close the "Laboratory Result" dialog box.
- 10. Choose **Apply** to save the invoice. *Or,* choose **OK** to close the Invoice item (if you a doing this from the patient file.) The Laboratory button will now show a paper clip icon.

Note: If you do not want to charge for the item, you can send out a lab request from the "Lab Requests and Results" screen (from the **Activities** menu, Lab Requests), as an alternative to sending out the request from the invoice. Simply press **New Result** on the "Lab Requests and Results" screen. Then follow steps 4-9 above. When posted, the lab result will show as its own line item in the patient file, instead of being attached to an item.



How to import results

Note: Make sure that VIA is not running when you start the Import Manager. ALWAYS open the Import Manager first.

- 1. On the Windows desktop, go to **Start**.
- 2. Select **Programs**, **VIA Tools**, and **VIA Import Manager**. A dialog box titled "VIA Import Manager" will appear.
- 3. Enter the appropriate "Lab Type". (Zoasis East or West) This is the type of interface used to communicate with the lab equipment. If the wrong lab is selected, choose **Stop**. This will open the drop down box to be edited.
- 4. Choose **Start**, and then choose **Run Manager** on the dialog box. A VIA Import Manager Icon will appear in the system tray located in the bottom right hand corner of the Windows screen.

Note: The Import Manager may be left running all of the time. You will need to repeat this step whenever you restart the computer. If you are not sure whether you need to complete this step, look for the VIA Import Manager Icon. If you see the icon, you are ready to import results.

How to import lab results from Antech Diagnostics

- 1. Follow the directions above to create a lab request in VIA.
- 2. Launch Internet Explorer.
- 3. Go to the website for your outside lab (www.zoasis.com).
- 4. Click the Veterinarian option.
- 5. Enter your user name and password.
- 6. In the "Inbox" section select "New Lab Results."
- 7. Verify that the dates entered in the Date Range section include the days that you are wanting to import.
- 8. Select the patient you would like to download results, or select whole viewable page of patient results. (I.E. do not select results from page 2 if you are selecting results from page 1). (Most hospitals choose not to import Partial Results but rather wait until Finals are in. The results can be printed from the site if a doctor would like to see the partial results.)
- 9. From the "Actions" box, select "Import." A dialog box appears.
- 10. Choose **File**, **Save As** and save the results in the folder C:\Program Files\Elinc\Via\Data Files\Lab Results\Pending\Zoasis
- 11. Change the name of the file to a name that is easy to specify what page it came from (I.E page 1 for results from page 1, page 2 for results from page 2 and so on). Or, if it is an individual result, name it for the patient
- 12. Follow steps 7-11 above for each set of lab results.
- 13. Close Internet Explorer.

Note: The import manager may take several minutes to import the results.



How to verify import of lab results and make comments

- 1. Select **Activities** from the Navigation menu.
- 2. Choose **Lab Requests** from the Access menu. A screen titled "Lab Requests and Results" appears.
- 3. Select the date range for the lab result.
- 4. To show only a specific provider's lab results, choose a provider from the drop down menu. If you would like to view all the results, choose the blank line in the provider drop down menu.
- 5. Select the lab result that you want to work with, and choose **Review/Post** from the control panel or double click on the line. The "Laboratory Result" dialog box appears.
- 6. Review the results, and add comments to the bottom of the "Laboratory Result" dialog box, if desired.
- 7. Post the lab results. By posting the results the request will be removed from Lab Requests page.

Note: As soon as results arrive in VIA from the import manager it is possible to view them from both the patient file and the Laboratory Request screen. Once posted the results will only be found in the patient file.